Mission
To improve the quality of life for patients and families and to be the compassionate guide for end-of-life care in our community.

Description
Community-based, award-winning, nonprofit 501(c)(3) palliative and hospice care provider.

Service Area

Patients
Our palliative and hospice care teams serve people of any age with any advanced illness or condition, including but not limited to: dementia, congestive heart failure, Parkinson's disease, chronic obstructive pulmonary disease, ALS (Lou Gehrig's Disease), cancer and/or complications of AIDS.

Locations
- Our main office is in Jacksonville at 4266 Sunbeam Road (Mandarin).
- Our administrative offices are on Jacksonville's Northside and in Gainesville, Lake City, Palatka, Fernandina Beach, Orange Park and St. Augustine.
- We offer hospice care in a variety of settings, including: patients' homes, long-term care and assisted living communities, hospitals and our eight inpatient Centers for Caring:
  - Earl B. Hadlow Center for Caring, a 15-bed center and program headquarters on Sunbeam Road in Jacksonville's Mandarin area
  - George and Margaret Morris Center for Caring, a 12-bed center in the Pavilion at UF Health Jacksonville
  - Dr. Gaston J. Acosta-Rua Center for Caring, a 10-bed center on Ramona Boulevard on Jacksonville's Westside
  - Anne and Donald McGraw Center for Caring, a 16-bed center on the Mayo Clinic Florida west campus near Jacksonville's Beaches communities
  - Center for Caring at St. Vincent's Riverside, a 10-bed center on the fourth floor at St. Vincent's Medical Center Riverside in Jacksonville
  - Center for Caring at St. Vincent's Southside, an eight-bed center on the fifth floor of St. Vincent's Medical Center Southside in Jacksonville
  - Bailey Family Center for Caring, a 12-bed center on the campus of Flagler Hospital in St. Augustine
  - Jane and Bill Warner Center for Caring, an eight-bed center on the campus of Baptist Medical Center Nassau in Fernandina Beach
- Our palliative care consultative services are available at many area hospitals.

Our Services & Programs
Community Hospice & Palliative Care provides compassionate care and knowledgeable guidance at every step of the journey.

Our hospice care services include:
- In-home nursing care
- Physician services
- Palliative care
- Psychosocial services
- Spiritual support
- Certified Nursing Assistant (CNA)/home health aide services
- Volunteer support
- Medical equipment and supplies
- Medications for symptom management and/or pain relief related to the terminal condition
- Bereavement counseling and support
- Physical and occupational therapy
- Music, speech, massage, and pet therapies
- Dietary counseling
- Special services, if needed:
  - Short-term inpatient care
  - Short-term respite care
  - Specialized care for veterans
  - Specialized care for those of the Jewish faith
- Children's programs—Community PedsCare® and Camp Healing Powers®
- Family caregiver support
- Advance care planning—Honoring Choices® Florida
- Pet services—Pet Peace of Mind®

Eligibility
- Patients are eligible for hospice care when they show symptoms of advanced illness and are diagnosed with a life expectancy of 12 months or less (six months for Medicare coverage).
- To receive hospice care, a patient must have a physician's order, patient/family consent and residency within our service area.
- Patients of any age and at any stage of a serious, life-threatening illness may be eligible for palliative care services.

Payment
- In most cases, palliative and hospice services are paid for by Medicare, Medicaid or private insurance.
- If patients and families have no means to pay, care is funded through contributions raised by Community Hospice & Palliative Care Foundation (see reverse for more information).
- No one is denied care based on inability to pay.
MISSION
To advance philanthropy to enable Community Hospice & Palliative Care to fulfill its mission and vision of care, research and education.

WAYS OF GIVING
Contributions to Community Hospice & Palliative Care Foundation include:

- Cash/check
- Stocks
- Gift annuities
- Charitable trusts
- Bequests
- Life insurance
- In-kind donations
- Event sponsorships
- Shopping and/or donating items to Community Hospice Thrift Shop
- Volunteer time

FUNDRAISING ACTIVITIES
Fundraising activities through Community Hospice & Palliative Care Foundation include:

- Annual gifts
- Memorials and dedicatory opportunities
- Special events
- Community fundraising events
- Community Hospice Thrift Shop
- Capital campaigns
- Major gifts
- Grants
- Planned gifts

SIGNATURE EVENTS
Our philanthropic events raise awareness and vital funds for our care and innovative community programs. They include:

- Kelsi Young Gift of Care Luncheon, supporting respite care for Community PedsCare families
- Derby Run, a Kentucky Derby-themed watch party supporting care for St. Augustine/St. Johns County residents
- Monster Mash Dash, a series of family-friendly road races supporting Community PedsCare
- Halloween Doors & More, our “gala of a different sort,” a festive land of fantasy and make-believe for the whole family, supporting Community PedsCare
- Tree of Life and Candlelight Service of Remembrance, an inspirational holiday program to remember and celebrate loved ones we have lost

WHERE GIFTS GO
Community Hospice & Palliative Care Foundation generates $3-4 million annually in philanthropic support for care and community-focused services, supplemented with contributions raised by Community Hospice Thrift Shop.

Funds raised support:

- Patient care that is unfunded or under-funded by insurance reimbursement
- Emergency assistance for patients and their families with financial need

KEY COMMUNITY INVESTMENTS
(for fiscal year ended Sept. 30, 2016):

| $5.6 million overall investment in community-focused programs | 1,737 advance care planning conversations | 413 families supported by Community PedsCare |
| 12,031 bereavement admissions for patient families | 1,663 grief sessions serving area residents | 13,329 community caregivers supported |

Our Community Health programs include:

- **Community PedsCare**, a nationally recognized pediatric palliative and hospice care program for children with life-threatening and life-limiting conditions and their families: [CommunityPedsCare.com](http://CommunityPedsCare.com).
- **Caregiver Coalition of Northeast Florida**, an alliance of health care, civic, and social service organizations, led by Community Hospice & Palliative Care, that promotes awareness and knowledge of, sensitivity to and support for family caregiving: [MyCaregiverConnection.org](http://MyCaregiverConnection.org).
- **Specialized Care for Veterans**:
  - **Level III Partner with We Honor Veterans**, a program of the U.S. Department of Veterans Affairs (VA) and National Hospice & Palliative Care Organization
  - **Community Hospice Veterans Partnership**, a coalition from Community Hospice & Palliative Care, VA facilities, community organizations and corporations working to ensure excellent end-of-life care is available to all veterans who live in the communities we serve
- **Honoring Choices Florida**, a comprehensive, community-based advance care planning program established by Community Hospice & Palliative Care in 2014. Based on the pioneering, evidence-based Respecting Choices® program, Honoring Choices Florida community partners work together to change the standard of care patients and families receive by helping them identify the care they want, put their wishes in writing and ensure their wishes are followed: [HonoringChoicesFL.com](http://HonoringChoicesFL.com).
- **Charles M. Neviaser Educational Institute**, a provider of education and other resources for health care professionals and the community about dealing with serious illness, grief and loss counseling, resources for caregivers and advance care planning.

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